

SEVEN SIGMA TRAINING

Activity	COBIT	Information Management	Business Process Management	Application Development	IT Infrastructure Management	Security	Service Management	Supplier Management	IT Financial Management	IT Human Resource Management
Strategic Layer										
Provide strategic leadership for information management in DEC	PO2	A	C	C			I			
Aligning DEC strategic goals with the SharePoint service		C	A/R	I						
Provide vision and direction for the MOSS service	A		R	C		I				
Ensure SharePoint meets regulatory compliance requirements	MES, P04	A	B	R	I	I	I	I	I	I
Monitor and evaluate SharePoint buy-in and commitment	ME1, ME2		A	R	I	I	I	I	I	I
Originate governance direction to meet new challenges			A	R	I	I	C	I	I	I
Manage 3rd parties who perform services around the SharePoint service	DS2		A			R	C	I	C	

SHAREPOINT GOVERNANCE *f*-LAWS WORKSHOP: HANDY HINTS FOR THOSE WHO QUESTION ‘BUSINESS-AS-USUAL’

“*f*-Laws are truths about organisations that we might wish to deny or ignore—simple and more reliable guides to everyday behaviour than the complex truths proposed by scientists, economists, sociologists, politicians and philosophers.” Russell Ackoff

Understand the true meaning of governance and how this can provide you with a deeper insight into the workings of your organisation. Take home new practical tools that will aid you implement a more successful SharePoint project outcome.

Duration: Half day (Full day training coming soon)

Course Aims

- Present SharePoint governance in a new light. Focus on the “blind spots” where the current published material is inadequate
- Cover lessons learned from Seven Sigma’s non-IT experiences in the fields of facilitation and sensemaking
- Present an alternative approach to business-as-usual SharePoint governance planning
- Provide quality information that is rigorous yet accessible, entertaining and interesting

Course Outcomes

- Understand the SharePoint governance spectrum beyond an IT service delivery lens
- Develop your “wicked problem” radar and apply appropriate governance practices, tools and techniques accordingly
- Learn how to align SharePoint projects to broad organisational goals, avoiding chasing platitudes and ensure that the problem being solved is the right problem
- Understand the relationship between governance and assurance; why both are needed and how they affect innovation
- Understand the underlying, often hidden forces of organisational chaos that underpin projects like SharePoint
- Add some more tools to your governance toolkit!

SHAREPOINT GOVERNANCE *f*-LAWS