

# SEVEN SIGMA TRAINING



## SHAREPOINT TRAINING

SEVEN SIGMA BUSINESS SOLUTIONS is both a Microsoft Certified Technology Specialist and a Microsoft Certified Trainer. We are also certified product specialists for other related technologies.

We know that many generic training programmes for SharePoint often do not offer value when they are unfocused examination of every SharePoint feature. With no prescriptive guidance as to how to use those features, how can training attendees learn the aspects of SharePoint that has real applicability to their day-to-day work?

Seven Sigma Business Solutions conducts tailored SharePoint training and coaching workshops on-site around Australia. Each course is run for attendees from a single organisation and adjusted for the vertical market, organisational goals, user learning types, with attendance limited in order to ensure personal attention.

## ISSUE MAPPING TRAINING

Seven Sigma is the only organisation in the world that is authorised to train the Cognexus curriculum of IBIS and Issue Mapping. This course can be integrated into SharePoint workshops or conducted stand-alone from SharePoint.

### How Issue Mapping adds value to your organisation

Seven Sigma's "Introduction to Issue Mapping" will provide participants with the basic knowledge to create group intelligence, resulting in decisions that have both shared understanding and buy-in within an organisation.

Our half-day training program allows participants to:

- Recognise early, the symptoms of wicked problems and the forces behind group divergence
- Recognise the importance of capturing the rationale behind decisions, as well as the decisions themselves
- Rethink the traditional approach

to meetings and decision making

- Start capturing the rationale leading up to the decisions by using IBIS and Compendium software

### Learning method:

- Instructor Led, up to ten participants

**Duration:** Half Day Onsite

### Course Objectives

- Explain the key characteristics of wicked problems
- Explain the forces that magnify the negative effects of wicked problems
- Understand the importance of shared understanding and shared commitment
- Explain the purpose of IBIS and Issue Maps
- Identify the components of IBIS grammar
- Use of the Compendium software to create Issue maps

# ISSUE MAPPING SHAREPOINT